AdoreSoftphone™

Windows 8

Adore Windows Phone 8 Communicator User Manual

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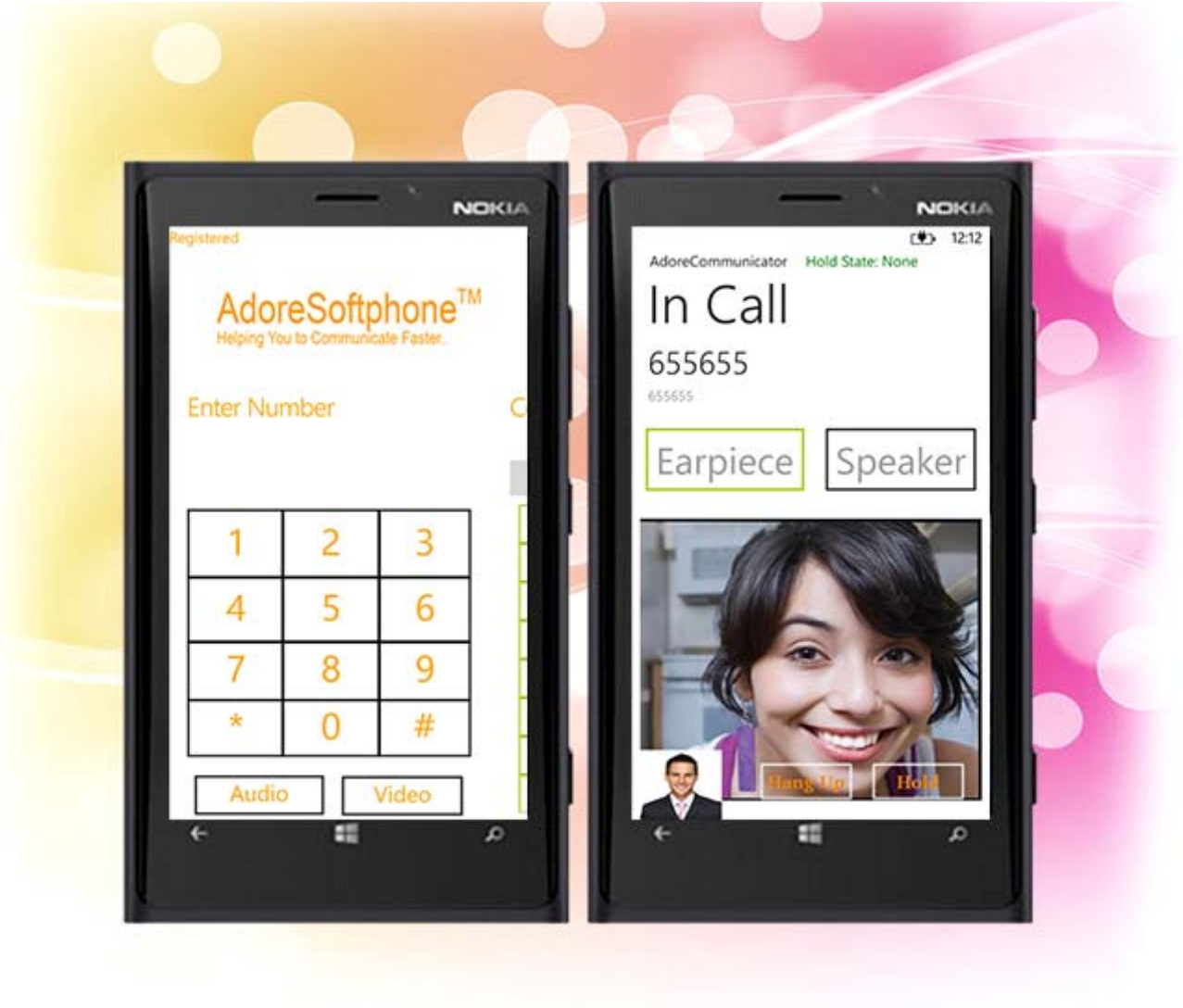

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Adore Communicator for Windows Phone 8 (Voice & Video)

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1. Welcome to Adore Communicator

1.1 - Adore Communicator for Windows Phone 8

Communicator for Windows Phone 8 – Innovative and Sophisticated Unified Communicator
Adore Infotech comes up with the new and advanced unified Communicator for Windows Phone 8 that blends the robustness and sophistication with the corporate mobility. Enriched with multitude of features, our Windows Phone 8 Communicator is the collaboration of various communication technologies at one platform. With the sophisticated and stylish design, this communicator brings you the astounding VoIP communication experience in real time which encompasses voice call, video conferencing. Our Unified Communication Client for Windows Phone 8 matches up with the exceptional classiness of various leading mobile devices based on Windows Phone 8 OS.

Developed by industry expert research and development team of our company, this Mobile Dialer for Windows 8 Phone is intended to bring the robust and real time enterprise-grade communication within your palm. It offers you the impeccable features that enable you to work from your office even when you are out of your office to enhance the productivity while on move. With the intention to instigate a new VoIP era and to make the corporate communication a lot more easier and easily accessible, our mobile app provides the excellent VoIP mobility that follows you everywhere. So, experience the crystal clear sound with unmatched video quality with our unique integrated Communicator for Windows Phone 8 which is available at most competitive price.

Note 1 :- After download the Adore Communicator You will need to get testing Accounts for Sip to Sip Voice, Video and IM testing.Please fill the form to get testing Account from URL: http://www.adoresoftphone.com/get-account.html

1.1.1 What's New?

1) User Friendly, Advanced and Smoother GUI.

1.2 - Features

- Audio Call
- Video Call
- Advanced Phone Book (Contact manager with name number, profile pic and searching)
- Local signaling (Dial tone, busy, ring back, etc.)
- Hold
- Speaker
- STUN server Support
- Codec Supported :-Audio Codec(G711,GSM,Speex)
- Video Codec (H264, H.263)
- Acoustic Echo Cancellation
- Packet concealing
- Packet Lost Concealment (PLC)
- Comfort Noise Generator (CNG)
- Resampling
- Customized with company logo/name
- Unlimited user license

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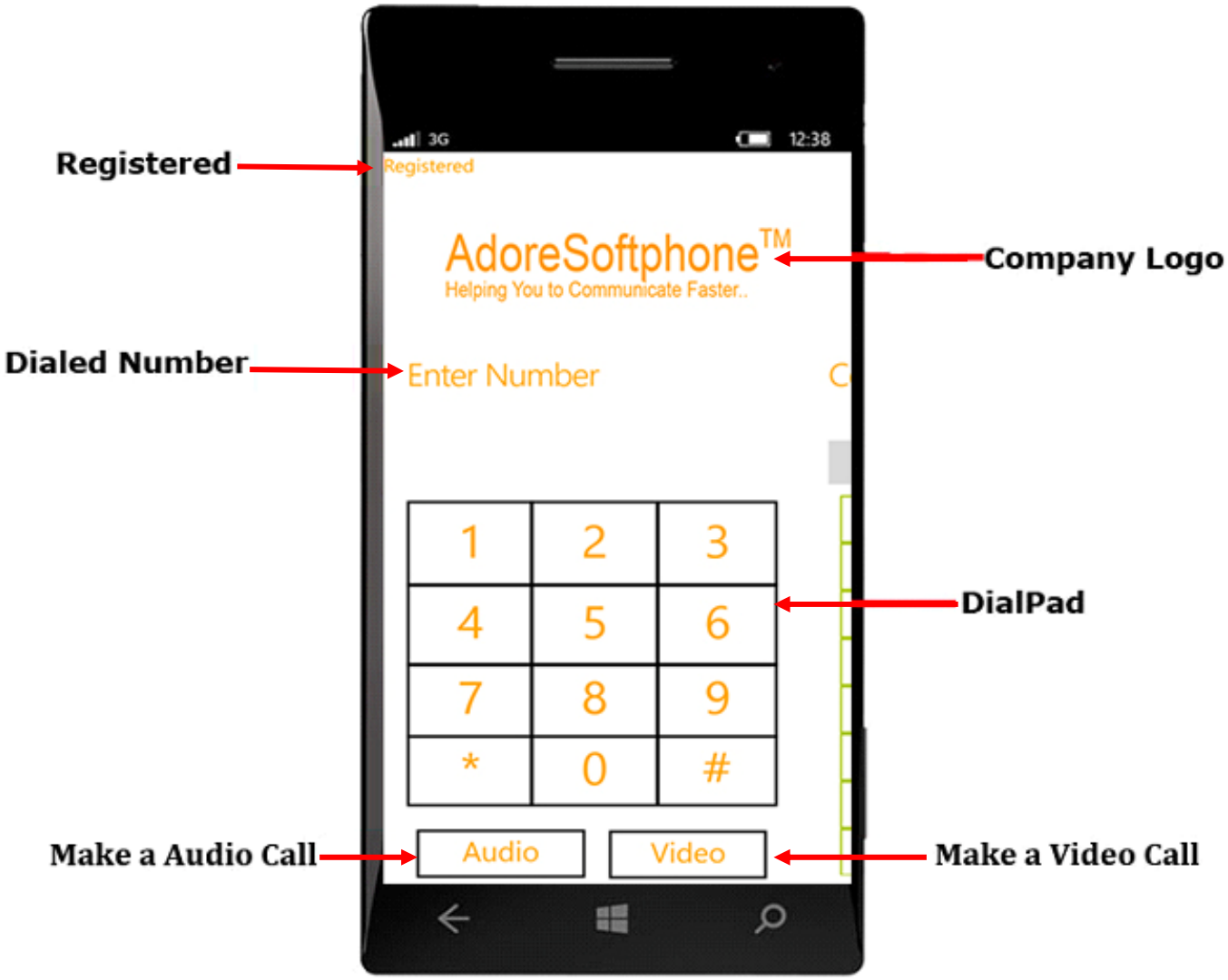
These features would enable you to connect your Windows Phone Softphone to any Phone and enjoy the slashed rates in comparison to traditional phone call.

1.3 - Adore Softphone panel and User Features



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2. Installations and Setup

2.1 Account Information

After choosing a VoIP service provider, you will need the following information

- ✓ User Name
- ✓ PIN/Password

2.2 System Requirements

OS Supported : Windows Phone 8
Internet Connectivity: Wi-Fi/ 3G

2.3. Install Application

Please follow any one of the process (*2.3.1 or 2.3.2*) to download

2.3.1- Process to download & Install in Windows Phone Device

Step 1: *Download* ***AdoreCommunicator*** *on your Windows Phone device*

Visit **Windows Phone Store** on your device and search **"'AdoreCommunicator"** find and Install on your device. **(As shown in Fig. – 1-2)**

Note: Make sure device is connect with Internet

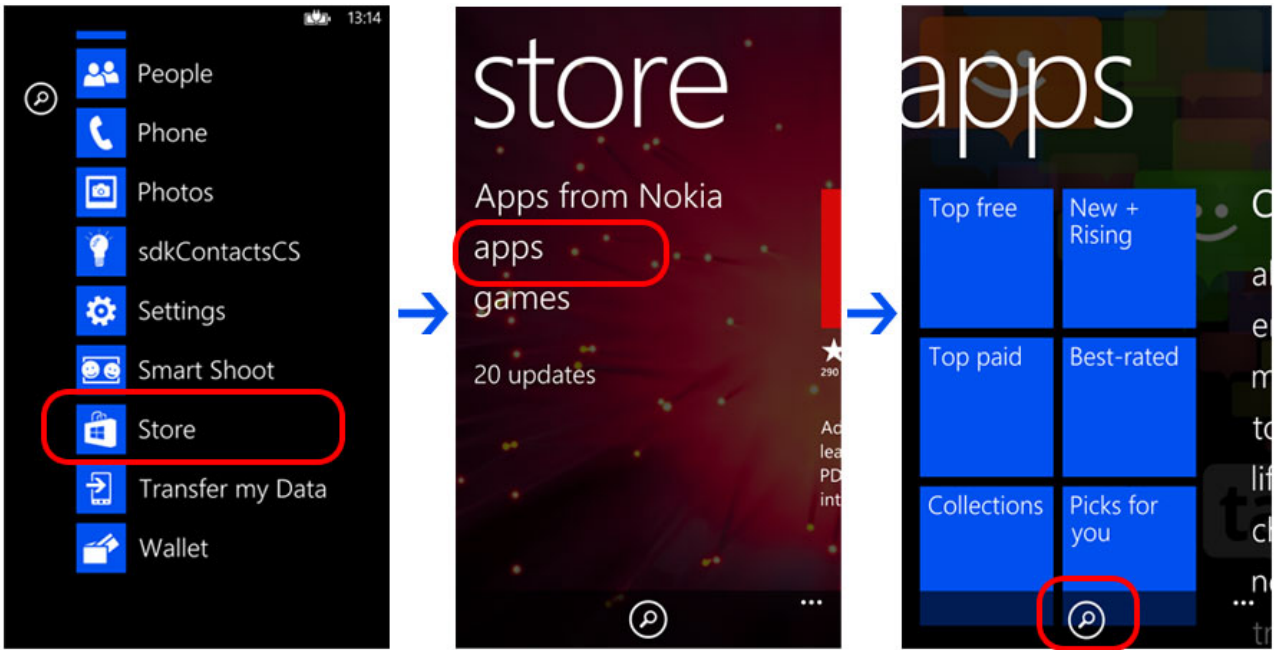

Fig.1

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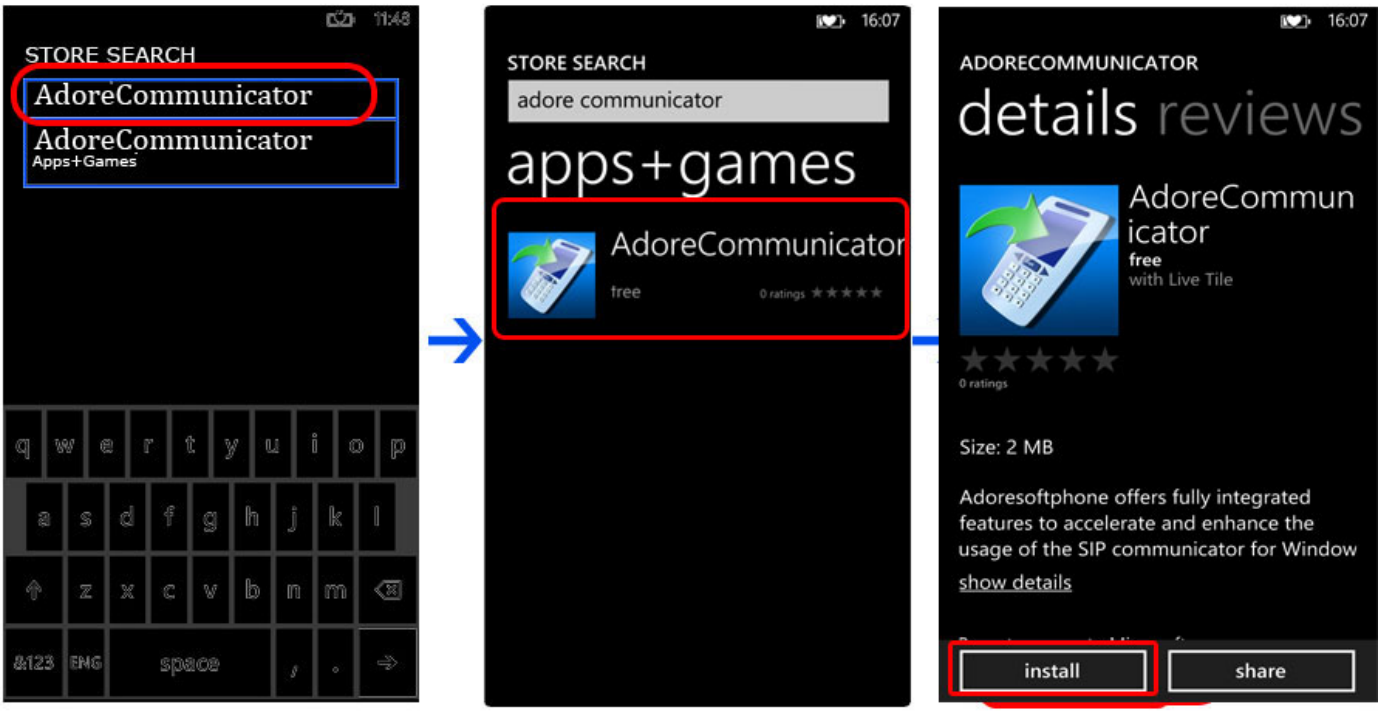

Fig-2

2.3.2- Process to download in PC & Install in Windows Phone Device

Note: This feature is only available to Windows Phone 8 handsets that have a micro-SD card. You cannot use this technique to install apps from your phone's internal storage, which means that this feature doesn't work with the most popular Windows Phone 8 handsets, like the Nokia Lumia 920 and HTC 8X.

It's easy to download apps from the Windows Phone Store and install them on your phone, but you can also transfer, or *sideload*, those from an SD card to your phone (if your phone supports an SD card).

To download **AdoreCommunicator.XAP** files from the Windows Phone Store on the web

- ✧ Open a web browser and go to http://www.windowsphone.com/en-in/store
- ✧ Search "**AdoreCommunicator**". (**As shown in fig-3)**

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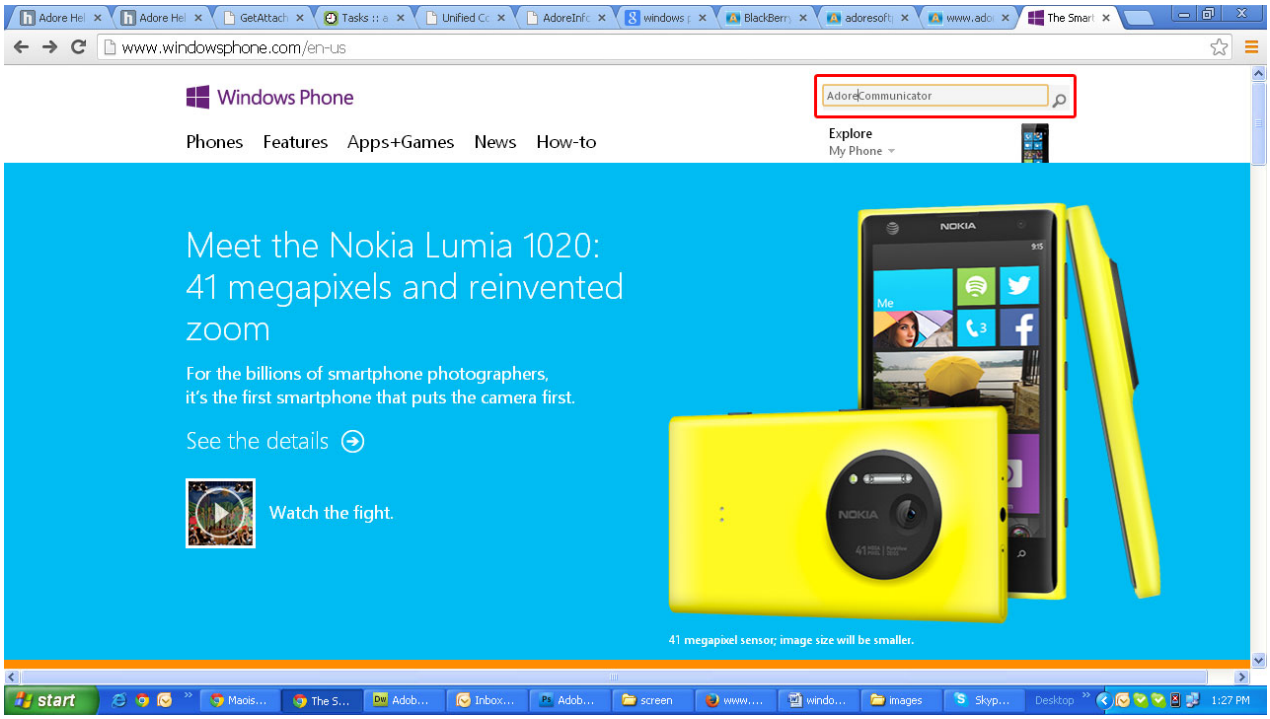

Fig-3

✧ Click “Adore Communicator ” Icon. (As shown in Fig-4)

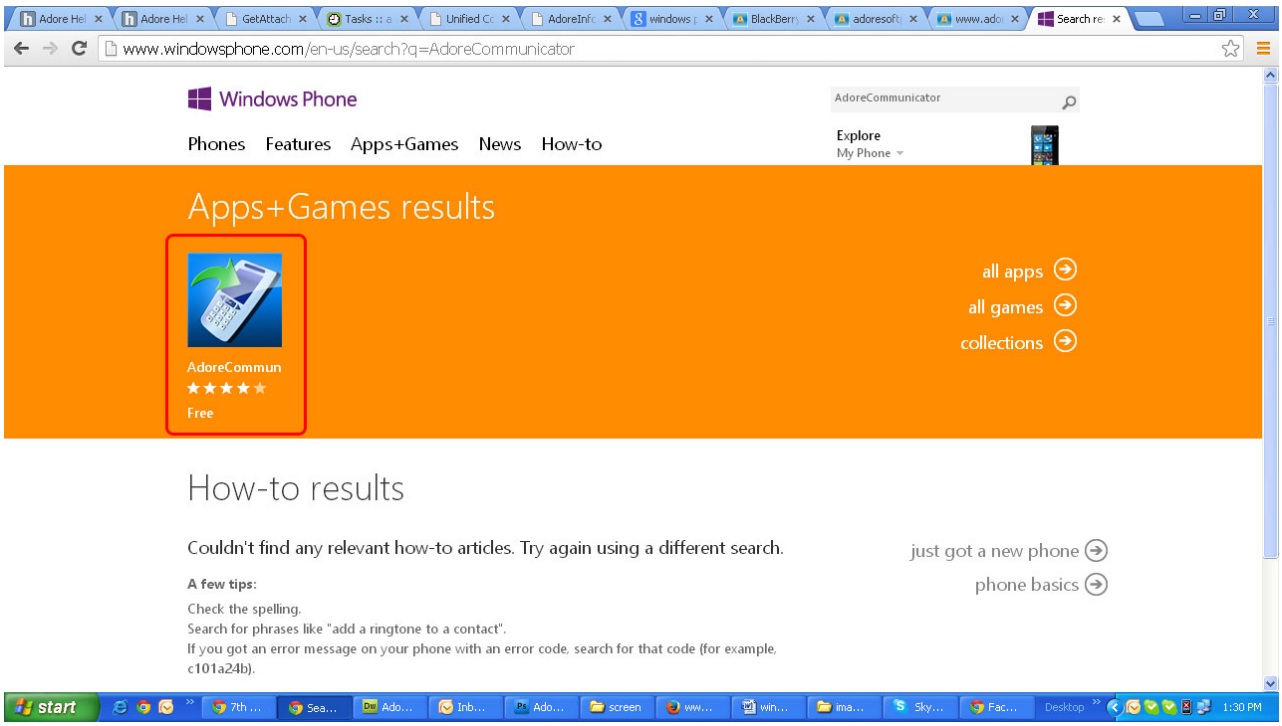

Fig-4

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✧ Scroll down on the open page, then click **Download and install manually**. (As shown in Fig-5)

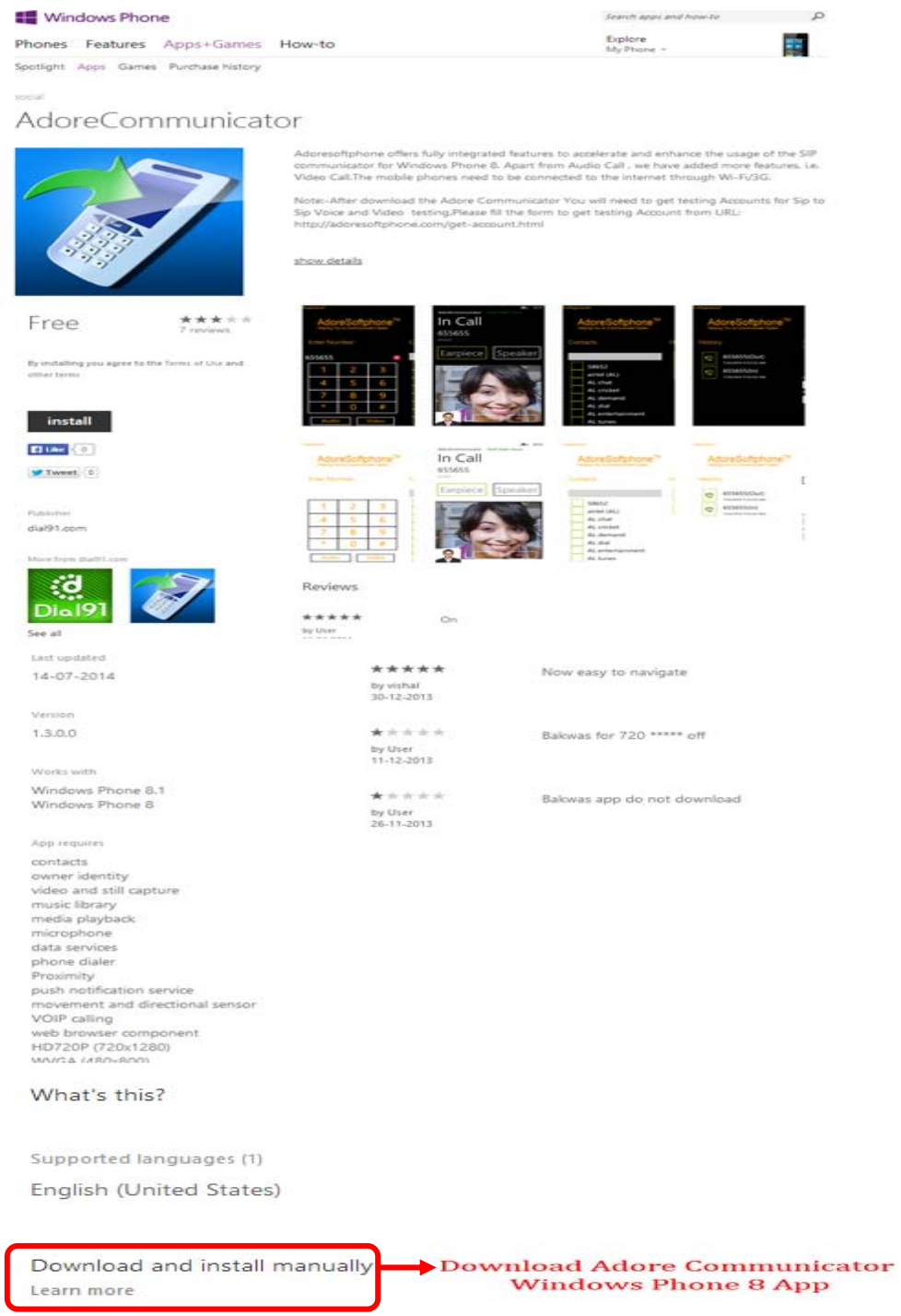

Fig-5

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- When prompted, save the **AdoreCommunicator.XAP** file to a location on your computer, SD card or storage device.

Note:

To copy the **adorecommunicator.XAP** file to your phone, connect the phone with a USB cable and then use File Explorer to navigate to its SD card. Then, just drag and drop the file into the root of the SD card. (As Shown in Fig-6)

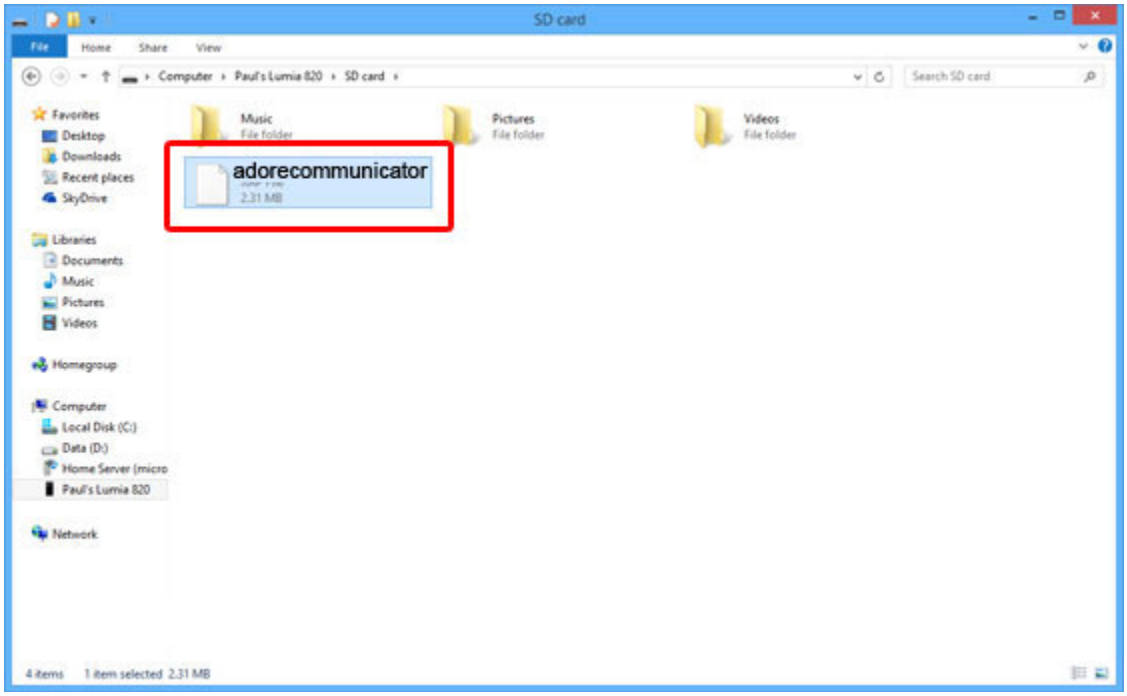

Fig-6

Now, disconnect the phone from your PC and power it off and then restart it. (Microsoft says you can just "wait a few minutes" but I've never gotten that to work reliably.) When the phone reboots, visit **Windows Phone Store** and you should see an entry called SD Card at the bottom of the main store menu. Click on **"SD Card". (As shown in fig-7)**

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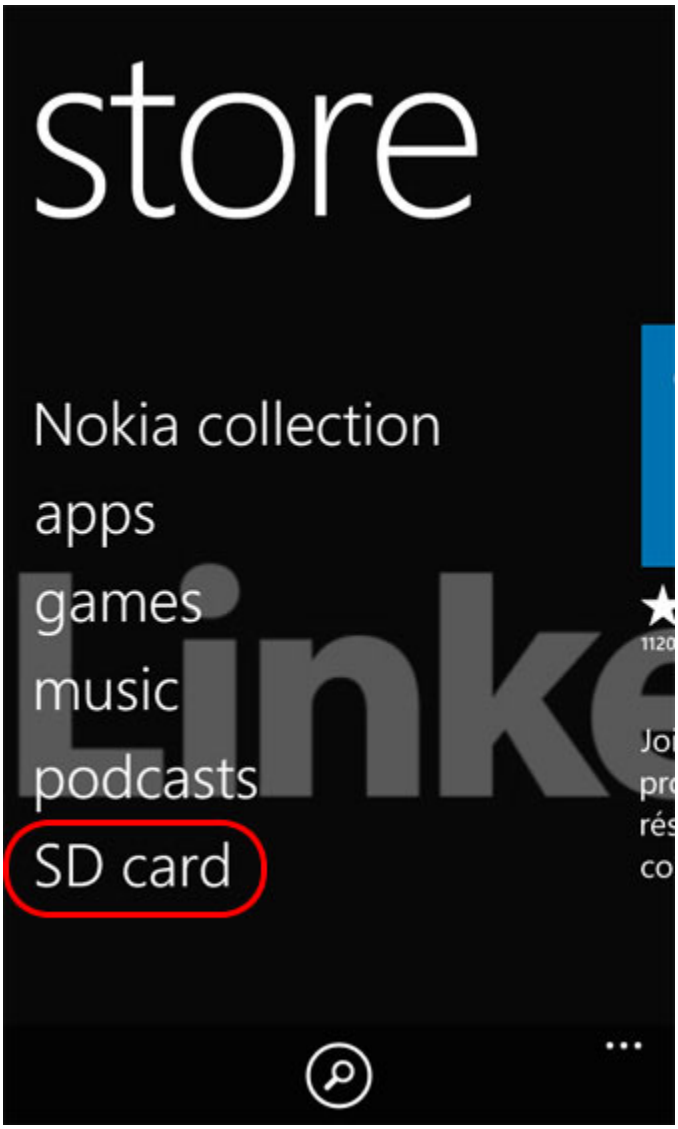

Fig-7

Now select **check box** and click **install** to install **adorecommunicator.xap** windows phone application on your device. Its installed and ready to use.(As shown in Fig-8-9)

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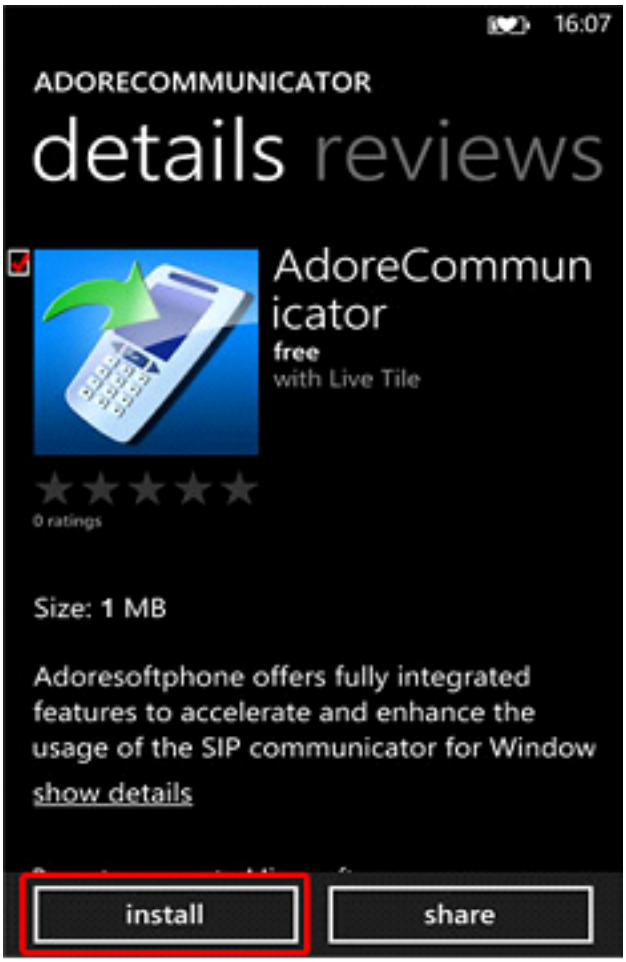

Fig-8

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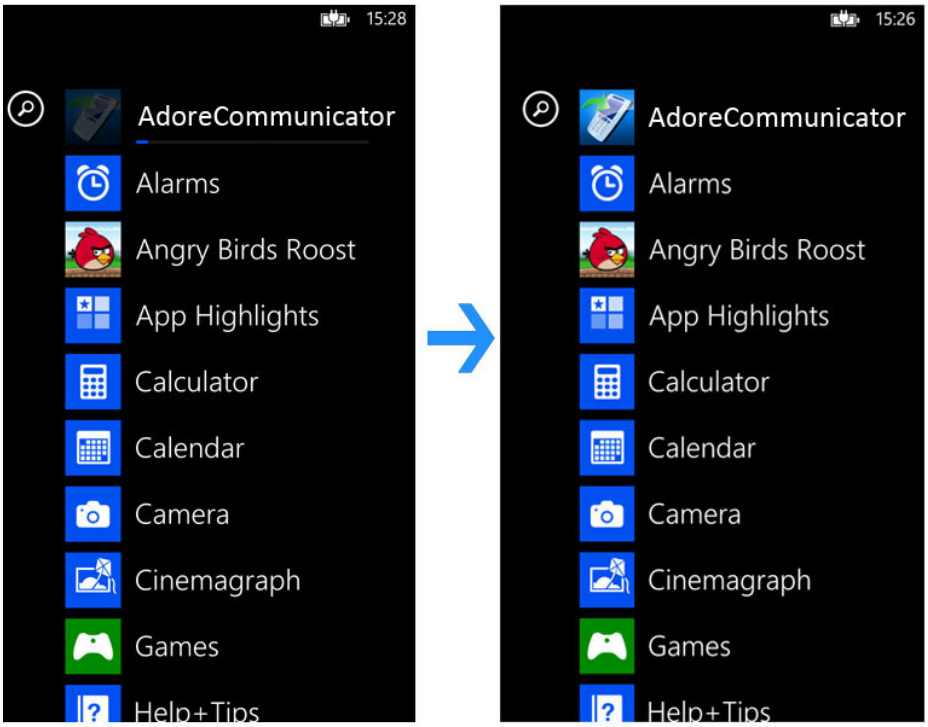

Fig-9

3. - Uninstall Adore Communicator from Windows Phone

To uninstall AdoreCommunicator from your Windows Phone Device, Press few seconds on AdoreCommunicator Icon →unistall → yes. **(As shown in Fig. -10)**

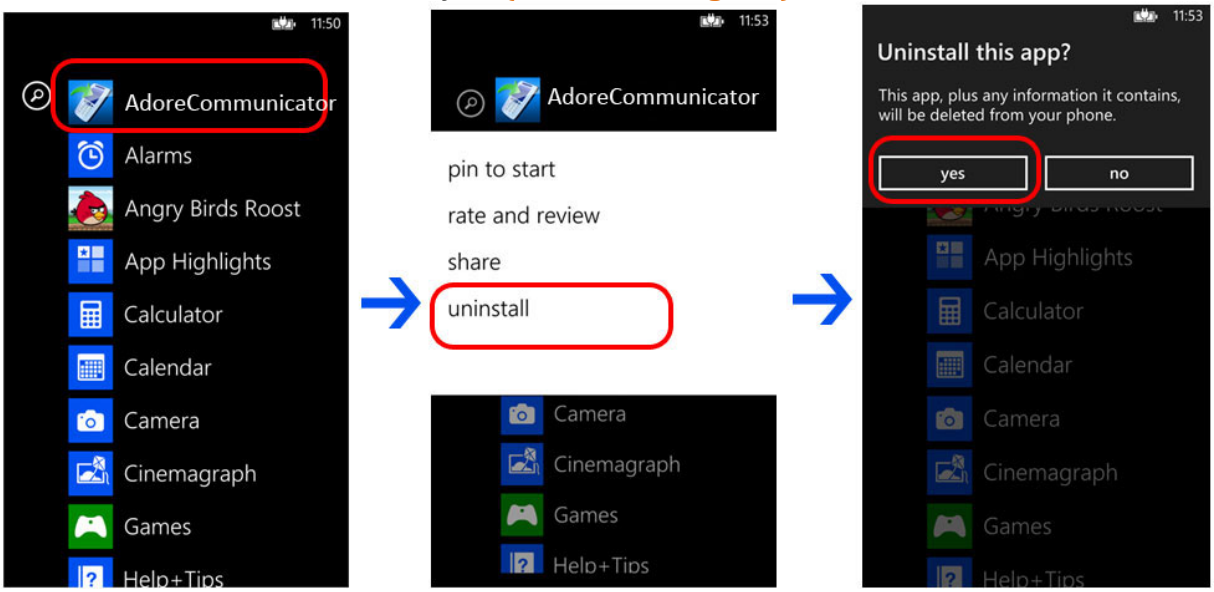

Fig. 10

AdoreCommunicator App has successfully removed from the Windows Phone device.

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4 - Using Adore Communicator

Steps 1 – Select "**AdoreCommunicator**" to open the application

4.1 Register AdoreCommunicator

1. Login Interface appears

    - Username
    - Password

Press Save Button **(As shown in Fig. – 11 & 11.1)**

Below figure 9 & 9.1 shows complete Registration process

Fig.11

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Fig.11.1

4.2 Placing a Audio Call

You can make a Audio call by using **AdoreCommunicator**

To make call

1. Press desired number through Dial Pad
2. Press "**Audio**" button

When Call is in progress its display "**In Call**". And then your call connected. **(As shown in Fig. - 12)**

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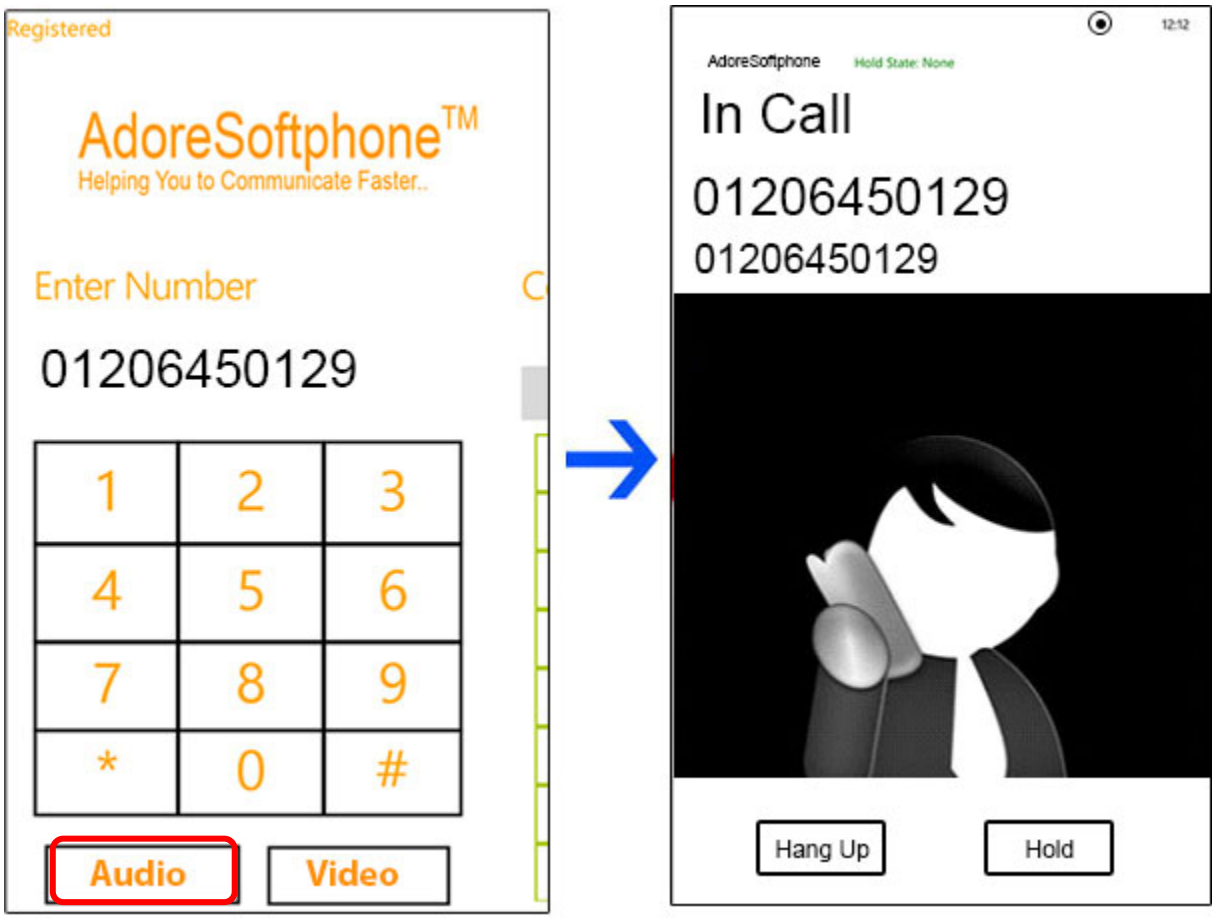

Fig.12

4.3 Ending a Call

1. Press "**Hang Up**" button to ending a call. **(As shown in Fig. - 13)**

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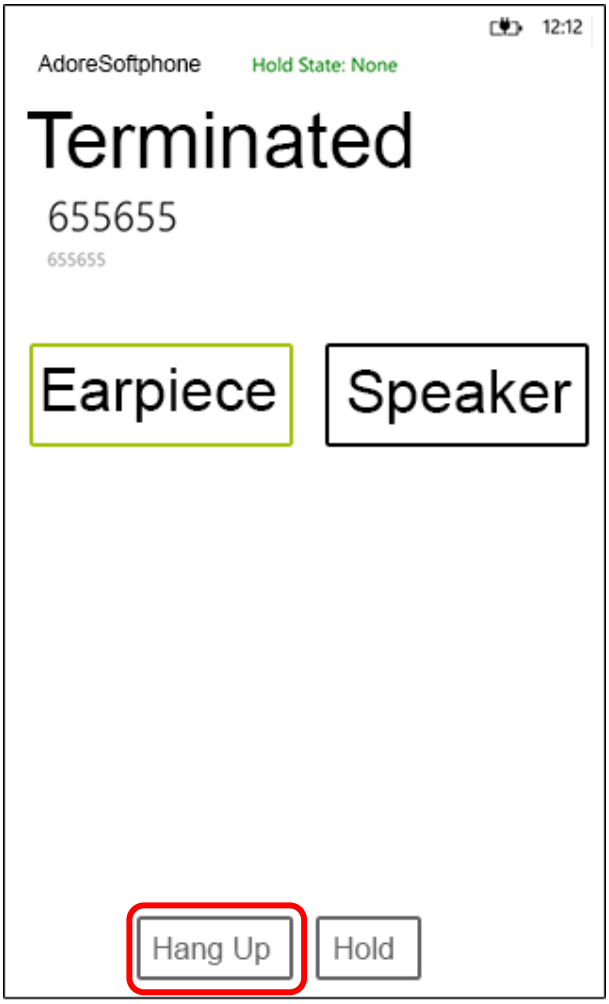

Fig. 13

4.4 Handling an Incoming Call

On incoming call message display "**In Call…** "
Press "**answer**" button to receive or Press "**ignore**" to reject call. **(As shown in Fig. - 14)**

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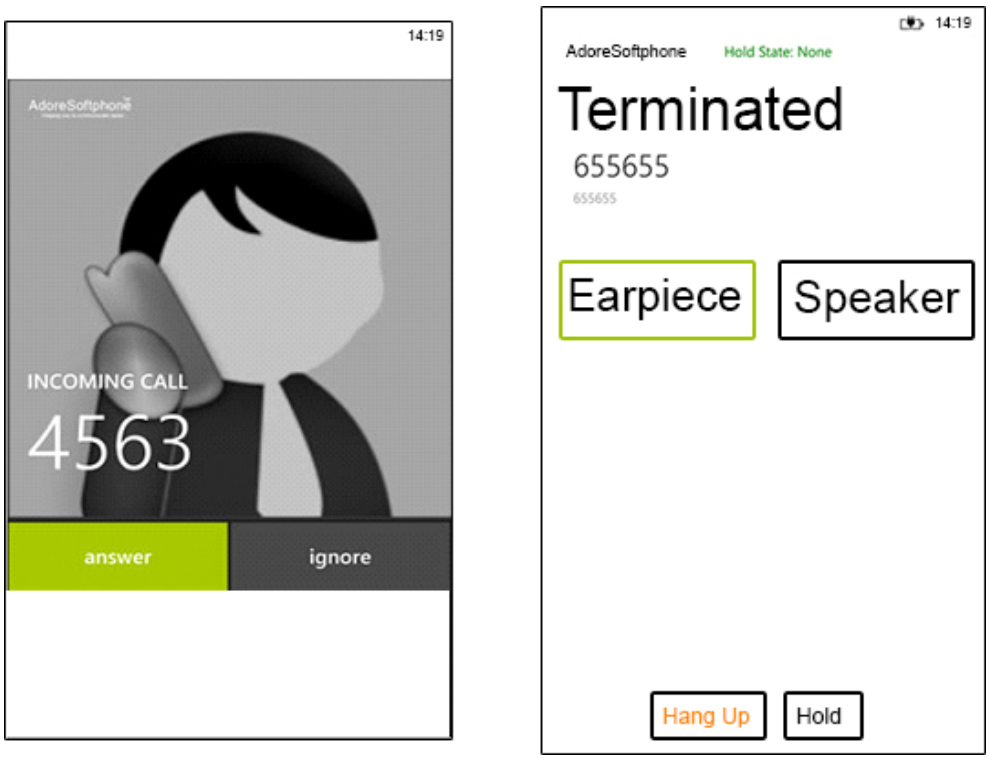

Fig.14

4.5 Handling an Established Call

While the call is in progress you can use: **(As shown in Fig. - 15)**

- ✧ Earpiece
- ✧ Speaker
- ✧ Hang Up
- ✧ Hold
- ✧ Back Camera

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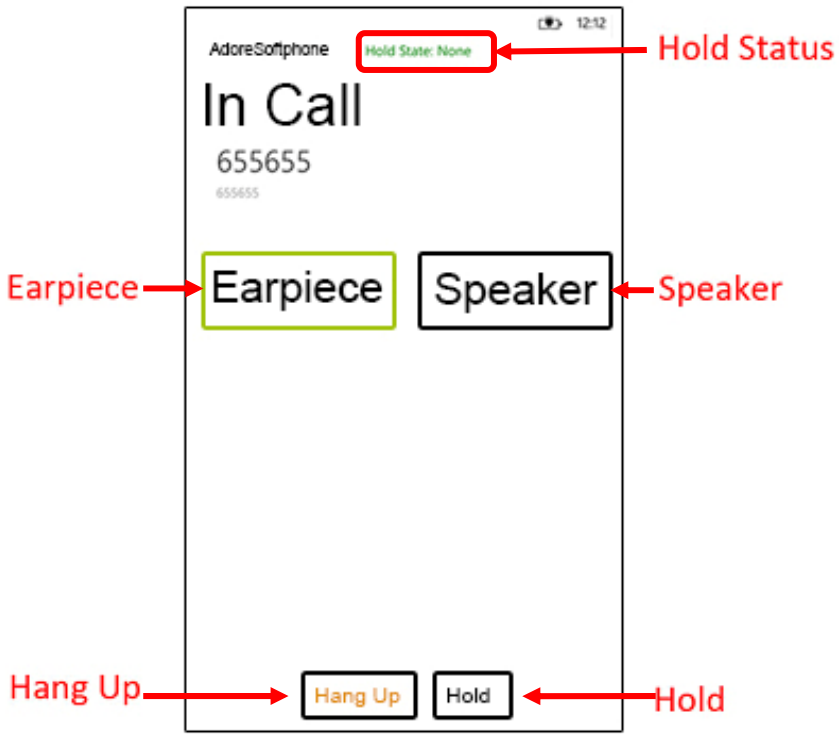

Fig-15

4.5.1 You can able to hear your call via Earpiece. **(As shown in Fig. - 16)**

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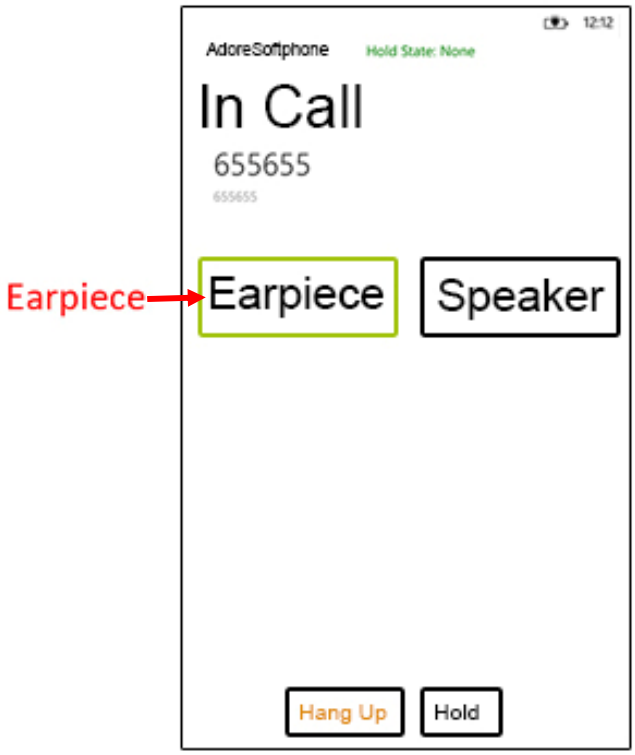

Fig-16

4.5.2 Speaker

You can use Speaker on & off in your Established Call. **(As shown in Fig. - 17)**

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Fig-17

4.5.3 Hang Up

You can end your established call. **(As shown in Fig. - 18)**

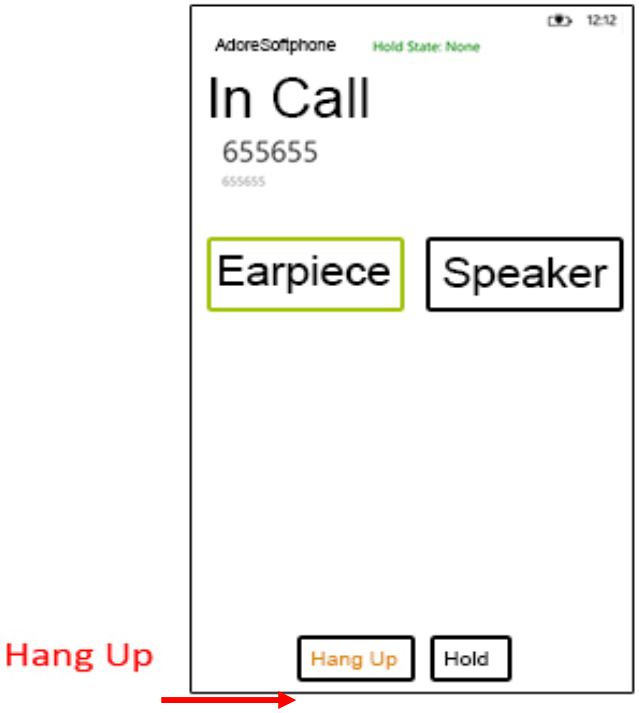

Fig-18

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4.5.4 Hold

You can hold your established call. **(As shown in Fig. - 19)**

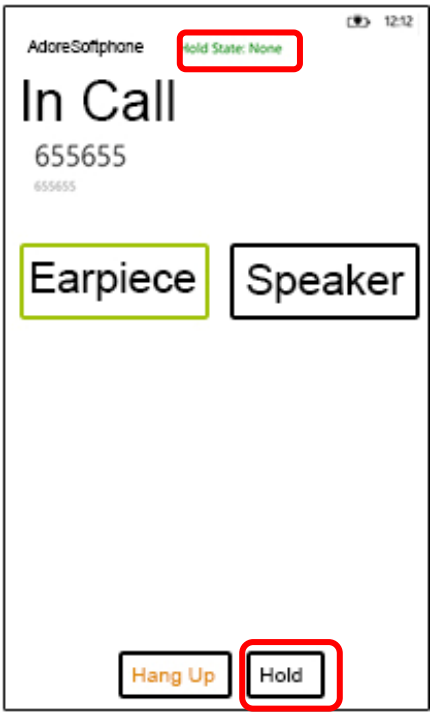

Fig-19

5. Placing a Video Call

To make Video Call from SIP user to SIP user (IP to IP)
Make sure you have Front Camera in your Windows Phone 8 Device.
The user can send and receive real time video of the connected party.

1. Press your desired number through dial pad.
2. Press "Video Call" button on your dialer.
3. After press "Video Call" button Video window will be appear with session message will be displayed "In Call" & video will be display. **(As shown in Fig. - 20)**

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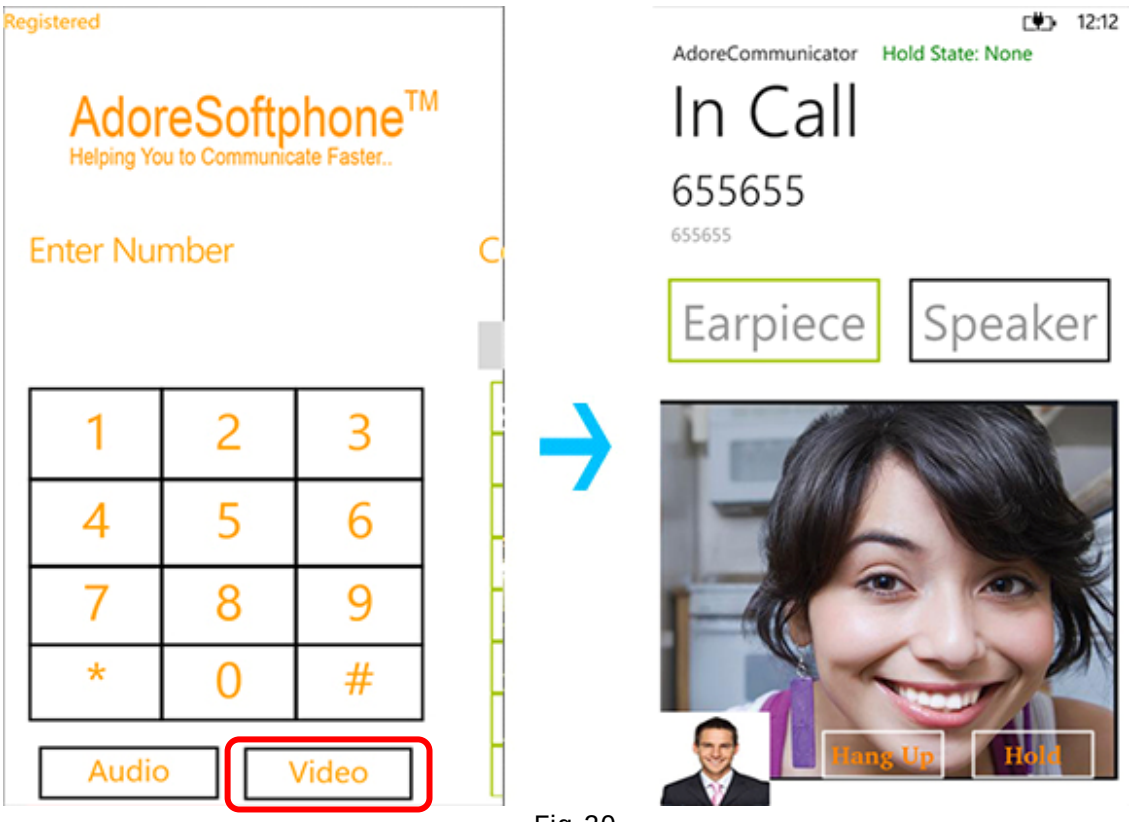

Fig.20

5.1 Ending a Video Call

Now if you want to end video call press ”Hang Up” button on your Device, Your call disconnected and status message will be display “Terminated”.

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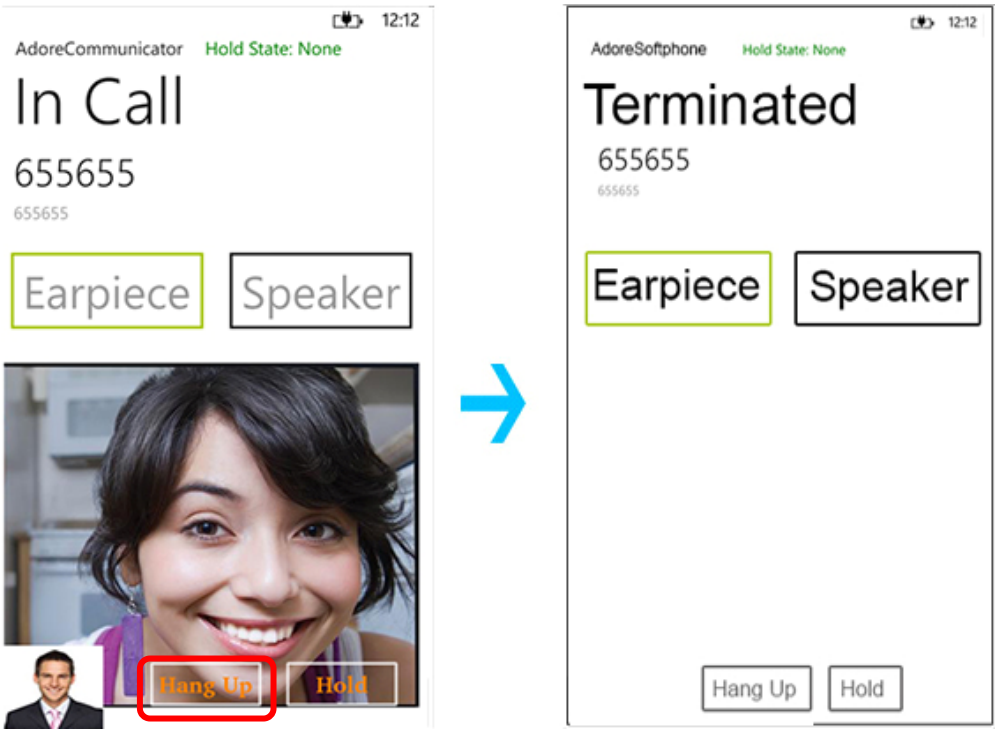

Fig-20.1

6. Contact Book

Just drag Dial pad screen Contact Book window will be appear, choose any name or number which you want to call. (As shown in Fig-21)

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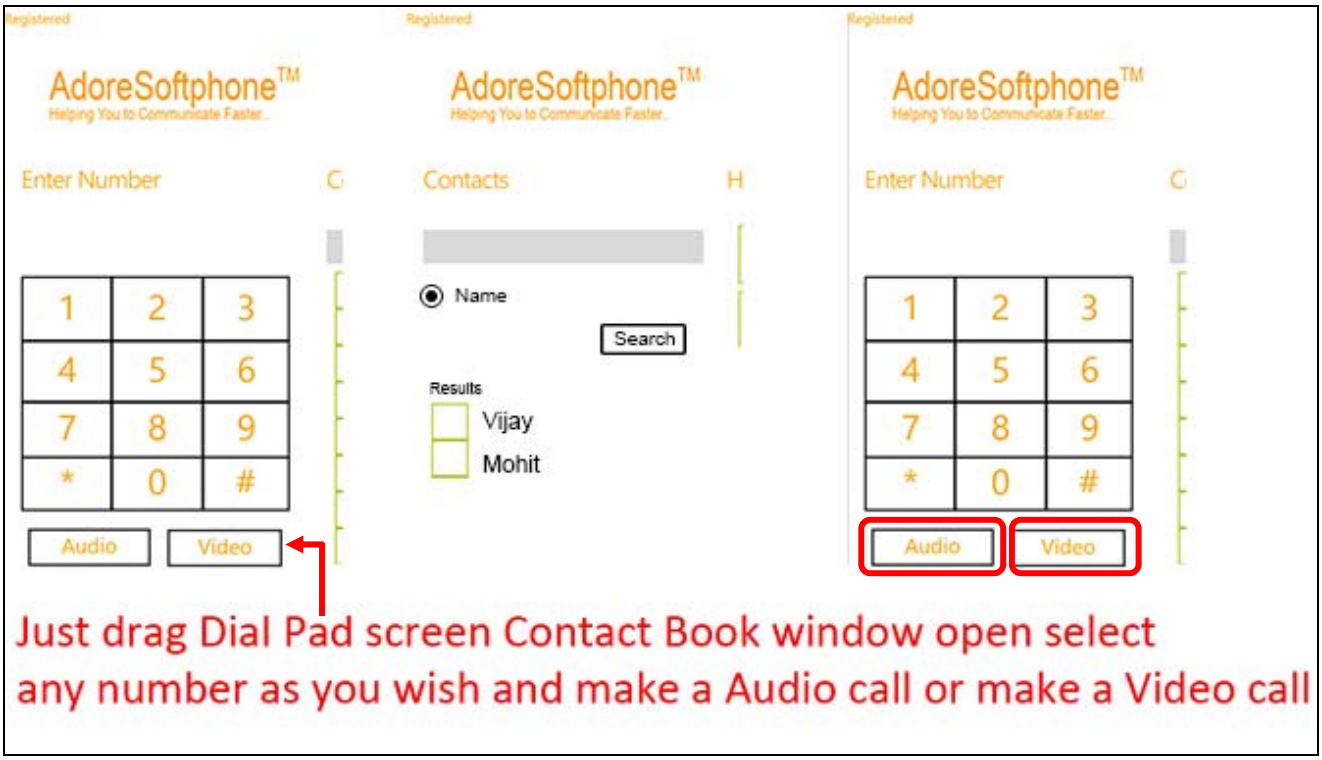

Fig-21

7. Settings

To set Proxy Setting follow the process as shown in. (As shown in Fig-22)

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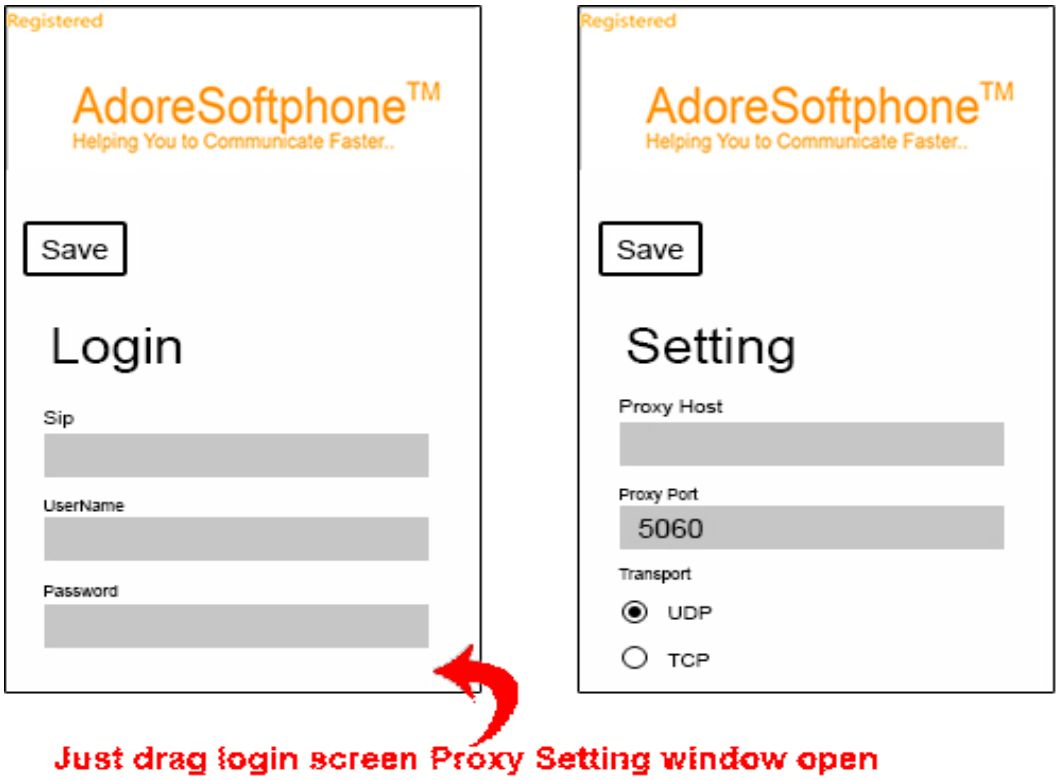

Fig-22

8. Exit AdoreSoftphone

To Exit '**AdoreSoftphone'** App Press Home button on your device.

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1 800 498 6429

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Toll Free- 1-800-498-6429 (USA)
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